Slack Enterprise Grid
Efficient enterprises collaborate in Slack

Slack is a collaboration hub that helps companies unlock the full potential of their people and technology. Slack provides employees with dedicated, focused spaces to work with immediate teams (in workspaces) while allowing them to connect with the broader organization around projects and conversations (in channels).

What is Enterprise Grid?
Enterprise Grid is Slack’s solution for large or complex organizations. It empowers your company to work with the agility of a small company while tapping into the resources and shared knowledge of your enterprise.

It includes all of the security and governance functionality you expect in an enterprise solution but with an intuitive, consumer-like experience that results in unprecedented adoption. Enterprise Grid powers the work of some of the world’s largest companies—like IBM, Capital One, Condé Nast, Moody’s, Oracle, and E-Trade—and is the only collaboration product that can support up to 500,000 people.

Enterprise Grid is designed to mirror the way your company is structured and is made up of unlimited workspaces that are connected within the container of an organization. Workspaces are often provisioned for business units, departments, or subsidiaries but are flexible enough to support your organization’s unique needs.

Grid enables teams to work with greater agility while providing IT administrators with centralized tools to manage security and maintain compliance across the entire organization.

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**Example Enterprise Grid Organization**

Global Policies for Access, Compliance, Security, and Integrations

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<tr>
<th>Workspaces</th>
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<tr>
<td>Corporate</td>
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<td>Sales</td>
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- **Corporate**
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- **Services**
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- **Execs**

**Company-wide announcements** (shared channel)

- **#allhands**
- **#accounts**
- **#features**
- **#tickets**
- **#helpdesk**
- **#projects**
- **#research**
- **#budget**

**#prod-launch** (shared channel)

**#outage** (shared channel)

**#tooling** (shared channel)

**#acquisition** (shared channel)

Org-wide Direct Messaging, Search, and Directory

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**Build bridges and connect your company**

Enterprise Grid helps employees in your company closely collaborate with their immediate teams while sharing and finding information across the entire company, all in one place. It includes:

- Organize work across unlimited dedicated workspaces
- Collaborate with any department or division with shared channels across workspaces
- Search across workspaces with granular filters to find relevant messages or files fast
- Send a direct message to anyone in the organization
- Announce company-wide news in channels with limited posting permissions
Highly configurable administration at scale

Enterprise Grid provides IT admins with tools to manage access, compliance, security, integrations, and more across your entire company—no matter how many workspaces exist in your organization.

However, we know there’s no such thing as “one size fits all” for complex enterprises. That’s why you can:

- Customize policies for individual workspaces as needed. For example, adjust message retention for a workspace created to plan a confidential acquisition
- Delegate specific tasks—such as approving guest accounts or adding integrations—to admins of individual workspaces as desired

“Slack has been the hammer that has helped us tear down the walls of silos across 21st Century Fox. It has enabled us to position Slack as the operating system of collaboration across 194 countries and 171 offices, pulling us together like nothing else has.

Jeff Dow
Chief Information Officer, 20th Century Fox

Peace of mind with built-in security and compliance

Slack is committed to providing tools to help IT administrators manage data and ensure you’re complying with various regulatory requirements. Grid includes Slack’s most robust tools to maintain security and compliance.

Built-in security features:
- Data encryption in transit and at rest
- SAML-based Single Sign-on (SSO)
- SCIM provisioning and real-time Active Directory sync
- Granular app management
- Custom Terms of Service*
- Custom message retention*
- Domain claiming *
- Enterprise Key Management*