Keep up with the pace of digital transformation by giving employees a secure, more productive way to work with external customers, vendors and partners.

Slack Connect is a secure communications environment that extends the benefits of Slack to everyone you work with, both inside and outside your organization. All of Slack’s enterprise-grade security features and compliance standards apply to Slack Connect. Plus, we’ve built in additional features that help you have confidence that your data stays safe when working with external organizations.

**WHY IT MATTERS**

The shift to hybrid is accelerating digital transformation

77% of CIOs rated digital transformation as their top priority for 2021

_CIO Outlook 2021 Report_

More customer interactions are turning digital

75% of buyers and sellers say they now prefer digital self-serve and remote human engagement over face-to-face interactions

_McKinsey: How COVID-19 has changed B2B Sales forever_

Technology sprawl is growing

2x experimentation in new workplace technologies

_Emerging Technology Roadmap for Large Enterprises, Gartner, 2020_

Cyberthreats have been spiking as bad actors take advantage of the pandemic

90% of data breaches are caused by phishing emails

_Cybersecurity Ventures_

**91K+ ORGANIZATIONS TRUST SLACK CONNECT**

Before Slack, communication was a battleground. We were very email-based and also used messaging tools like WhatsApp and even Facebook groups. This choose-your-own-adventure approach to communication created huge security risks.

Ty Sbano
Chief information security and trust officer, Sisense

**WITH SLACK CONNECT, YOU CAN...**

- Confidently work with trusted partners
- Increase visibility and set granular controls
- Adhere to data and compliance policies
CONFIDENTLY WORK WITH TRUSTED PARTNERS

Establish unrivaled, secure access to verified partner organizations

Slack verifies the authenticity of an organization by checking that it’s a paid customer of Slack, as well as a verifiable public business presence.

What your employees see

Both users and admins will be able to see if an organization is verified before they accept or approve an invite.

Avoid spam and unwanted messages

Users always remain in control over who can message them in Slack.

What your employees see

Users must accept requests before messaging begins in Slack and can stop unwanted email invitations at any time.

Clearly identify external connections

Channel-member avatars and handy visual indicators let your employees know what audience they’re speaking to before hitting send.

What your employees see
Get insight into how your team is collaborating with external organizations

A centralized dashboard allows you to see who employees are connected to, who initiated the connection, and who approved each one.

Monitor and log important events

With Slack’s Audit Logs API, you can monitor important actions in channels, helping you:

- Safeguard against any inappropriate system access
- Monitor suspicious behavior
- Maintain compliance

Block file uploads to prevent data leakage

Further safeguard your company data by blocking users’ ability to upload files in channels and direct messages.

What you control

INCREASE VISIBILITY AND SET GRANULAR CONTROLS

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What your employees see

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Manage and control access to Slack Connect

Choose who can send, accept, approve and manage Slack Connect.

Enterprise Key Management customers have additional control and visibility over data

Messages and files sent by your organization will be encryptable using your own keys. Revoke access to information when necessary.

Prevent information leaks with DLP support

Scan content in Slack messages and files that violate predefined policies using leading cloud access security broker (CASB) and data loss prevention (DLP) solutions.
**Comply with internal data policies with custom retention**

Your custom retention settings apply to content sent by members of your organization.

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**Automatically capture and archive critical data with e-discovery support**

Pull messages and files from Slack and store the information in third-party data warehouses for archiving, discovery and compliance.

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**What you control**

Onna’s e-discovery solution, one of Slack’s partner solutions

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1 Source: Third-party DLP or CASB solution required (supported by Slack’s Discovery API)

2 Source: Third-party e-discovery solution required (supported by Slack’s Discovery API)

Go to slack.com/trust to learn more.