Secure, flexible collaboration built to meet the compliance needs of public sector organizations and their external partners

The challenge

Digital transformation, along with a shift to hybrid work, means public sector organizations need to find digital-first ways of working that are more flexible, inclusive and connected than ever before, while simultaneously complying with strict security standards. At Slack, we are delivering collaboration tools that are both easy to use and secure, so that public sector organizations can build their digital headquarters on Slack.

WHAT IS GOVSLACK?

GovSlack is a dedicated instance of Slack that connects your people, tools and partners in one place, while built to support key government regulations for processing and storing sensitive data. With GovSlack, organizations can break down communication silos—both internally and externally—and give people the flexibility to do their best work.

GOVSLACK BENEFITS

Boost productivity with flexible collaboration

GovSlack breaks down communication silos inside and beyond your organization and gives people the flexibility to do their best work where, when and how they prefer.

- Harnesses the power of Slack’s digital HQ to enable employees to stay productive, wherever they work.
- Assemble the right people and tools to deliver on your organization’s mission.
- With channel-based collaboration, teams can move work forward around common goals, projects and processes.

Operate with security at the forefront

GovSlack is built to support key government security standards (FedRAMP High, DOD SRG IL4 and ITAR) and adds additional Slack administrative and security features.

- Deployed as a separate instance of Slack that runs in an AWS GovCloud data center, operated by U.S. personnel.

- Bring your own encryption keys with Slack Enterprise Key Management so that you have complete visibility and control over your data.
- Securely power your team’s productivity with apps that work with your organization’s compliance needs.

Collaborate with other GovSlack-using organizations

Through Slack Connect, GovSlack customers can securely connect with other GovSlack-using organizations, to work as effectively with external partners as they do internally.

- Work more effectively with other GovSlack-using organizations and vendors by moving conversations out of email and into Slack Connect.
- Easily control channel membership, access and user permissions from the Slack Enterprise Grid admin dashboard.
GOVSLACK KEY FEATURES

• A separate Slack instance running in an AWS GovCloud data center: Maintained and operated by U.S. personnel.

• Slack Connect enables collaboration between GovSlack-using organizations: Powers collaboration between different organizations, so long as both use GovSlack.

• Enterprise Key Management: GovSlack customers have access to Slack’s EKM add-on, which allows them to control their own encryption keys. EKM also provides advanced auditing and logging control.

• A single Slack app to access GovSlack and Slack workspaces: Organizations with departments that use Slack and GovSlack can access both experiences without having to download different apps. GovSlack and Slack will function as separate workspaces that use different authentication methods while keeping the data from both separate.

• GovSlack app directory: GovSlack will provide a directory of curated applications (including DLP and e-discovery apps) that can integrate with Slack. The directory will show the compliance status of each app so that GovSlack users can choose integrations that align with their security requirements.

• Enterprise-grade administration tools: GovSlack includes admin tools that will allow granular control over user access privileges, data sharing and security, and channel access.

FREQUENTLY ASKED QUESTIONS

What compliance requirements does GovSlack meet?

The Security Practices page describes the certifications and controls applicable to GovSlack, including that GovSlack is operated in an environment located in the U.S., with access restricted to U.S. persons. Customers should use the Security Practices page to determine whether they can use GovSlack to meet their ITAR obligations. GovSlack is currently pursuing FedRAMP High and DOD SRG IL4 compliance certification.

How much does GovSlack cost?

Please contact our sales team to discuss pricing.

How will GovSlack work with Slack Connect?

Slack Connect is only available between organizations that use GovSlack, to ensure that external work meets the same compliance requirements as internal work.

Will GovSlack work with third-party e-discovery and DLP solutions?

GovSlack can be configured to integrate with third-party e-discovery and DLP solutions.